Points of contact for HHU students

Challenging situations & crises

Study consultation service at the Student Services Centre SSC (Personal consultation sessions & workshops)
https://t1p.de/bol2k | ssc_hhu
studienberatung@hhu.de

Doubts about your studies
agnes.kott@hhu.de
+49 211 81-14999

***Studierendenwerk Düsseldorf* student support service / social service**
Ms Katja Kwiatkowski,
+49 211 81-15150 / kwiatkowski@stw-d.de
Ms Judith Weiskircher,
+49 211 81-15341 / weiskircher@stw-d.de
General consultations: sozialberatung@stw-d.de
Consultation hours: Tue. 1 - 3 p.m. & Wed. 9 a.m. - 12 noon.

Consultations offered by the General Student Committee - AStA (Legal advice, conflict mediation service, coaching, etc.)
astahhu.de/angebote/ (German only) | asta.hhu
sekretariat@asta.hhu.de
+49 211 81-13281

StudyWell digital support navigator
studywell.hhu.de

Psychological counselling service

Psychological counselling service at the SSC (Personal consultation sessions & workshops)
hhu.de/en/psychologicalcounselling
psychologischeberatung@hhu.de

Psychotherapeutic Institute Outpatient Clinic (PIA)
psychologie.hhu.de/en/psychotherapeutic-institute-outpatient-clinic
pia2@uni-duesseldorf.de
+49 211 81-13529

Social counselling / financial emergencies

Open consultation sessions offered by the AStA social service
astahhu.de/sozialreferat (German only) | sozrefhhu
sozial.referat@asta.hhu.de
+49 211 81-13283

Budget advice / budget counseling offered by the AStA
sekretariat@asta.hhu.de
See contact details under “Challenging situations & crises”

Pastoral support

Catholic University Community *(Katholische Hochschulgemeinde Düsseldorf - KHG)*
khg-duesseldorf.info/khgwcms (German only) | khg.duesseldorf
kontakt@khg-duesseldorf.de
+49 211 93492 0

Protestant Student Community *(Evangelische Studierenden-Gemeinde Düsseldorf - ESG)*
esg-duesseldorf.de (German only)
esg@uni-duesseldorf.de
+49 211 3610208 (mobile phone: +49 173 6167874)

Muslim Student Community *(Muslimische Hochschulgemeinde Düsseldorf - MHG)*
mhg-duesseldorf.de (German only)
info@mhg-duesseldorf.de
+49 152 58958007

Jewish Student Group *(Jüdische Hochschulgruppe Düsseldorf - JHG)*
jhgduesseldorf
kontakt@jhg-duesseldorf.de

Diversity / experience of discrimination

HCSD Diversity Section at HHU
diversity.hhu.de/en/diversity-webportal-en | hcsd_hhu
inge.kruempelbeck@hhu.de
+49 211 81-13301

Central Equal Opportunities Officer
t1p.de/lii4y
GSB@hhu.de
+49 211 81-13886

Complaints Office pursuant to Art. 13 of the General Act on Equal Treatment (AGG)
t1p.de/1qr49
justitiariat@hhu.de
+49 211 81-13319 or 12401

AStA discrimination reporter
astahhu.de/diskriminierungsmelder (German only)

AStA feminist office
https://t1p.de/iaoji (German only) | feministisches_ref_hhu
feministisches.referat@asta.hhu.de
+49 211 81-13531

AStA TINBy office for trans*, inter* & non-binary students
tinby.astahhu.de (German only) | tinby_hhu
tinby@asta.hhu.de

AStA B*PoC office
astahhu.de/bipoc (German only) | bipoc_hhu
bipoc@uni-duesseldorf.de

AStA diversity office (office for sexual diversity)
VielfaltRef@hhu.de
vielfaltref_hhu

AStA international students office
astahhu.de/international-students
internationalesreferat@asta.hhu.de
+49 211 81-14930

AStA Anti-FaRaDis office (anti-fascism/racism/discrimination)
astahhu.de/anti-faradis (German only)

Contact Office for cases of discrimination and abuse of power
N. N.
hcsd.hhu.de/en/contact-office

Studying with disabilities or chronic illnesses

Counselling Centre of the Commissioner for students with disabilities or chronic illnesses (BBST)
hhu.de/en/bbst | bbst_hhu
bbst@uni-duesseldorf.de
+49 211 81-15007

Studying with a child/children

Advice for students with a child/children - social service offered by the *Studierendenwerk Düsseldorf*
sozialberatung@stw-d.de
see contact details under “Challenging situations & crises“

Family Support Centre at HHU
t1p.de/uw6p5 (German only)
familienberatung@hhu.de
+49 211 81-10822

HELP AROUND THE CLOCK

Emergency numbers
HHU Hazardous Incidents Office
+49 211 81-13333
Police (110), fire service (112)

Emergency Medical Service
116 117

Crisis helpline
0800-1110111 or 0800-1110222

Clinic run by the LVR Düsseldorf Central A&E department
+49 211 922-0

Download this flyer:
sell.hhu.de/beratung-und-netzwerk

hhu. Sell Service-Center für gutes Lehren und Lernen

As at: 10/2026